



Dog-Friendly Hotel Policy & Procedures and Disclaimer Form

At Aleenta Hua-Hin Pranburi Resort and Spa, we understand that your dog is just as much a part of the family as other members. We're thrilled to be a pet-friendly hotel and welcome dogs up to 15 kg in select rooms. We welcome well-behaved dogs and their responsible owners and we've a few rules to help you with your stay.

- Dog weighs 15 kg. or less.
- Only 1 dog is allowed per guest room.
- Dog's vaccinations are up-to-date and is free of fleas or ticks.
- Dog is not aggressive and is well-socialized with other animals and guests.
- Guest to clean up after his/her dog and properly dispose of any waste.
- Dog is not allowed on the furniture.
- Dog will not to be left unattended on property.
- Guest to hang a 'Pets are Welcome' door hanger on the room door at all times while the dog is inside. Housekeeping will not enter the guest room with an unattended pet inside. Dog must be restrained or removed from guest room while hotel staff is present working in room. Guest to assume responsibility for notifying the Front Desk if there are special times for servicing the room.
- Dog will be on a leash or in a carrier at all times when outside of the room.
- A non-refundable pet charge of 1,500 baht per pet will be charged upon check-in for post-departure room cleaning. This fee does not include any additional costs which may result from damage or need for excessive cleaning of soiled linens, carpeting or furniture. This fee only covers the first three days of each stay and that the 500 baht per day fee also applies for every day thereafter.
- Additional charge will apply if excessive cleaning is necessary. The condition of the room is based on the sole judgment of management upon guest's departure.
- A charge of up to 5,000 baht may be applied to any disturbances. On the second incident of a reported disturbance, Aleenta Hua-Hin - Pranburi Resort and Spa may ask for the dog to be removed from property.
- Dog is not permitted at any of Aleenta's food and beverage outlets, the community pool, the fitness center.
- Aleenta Hua-Hin Pranburi Resort and Spa is not liable for any injury suffered by pet while on hotel premises.